Northland Health Consumer Council

Minutes

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| 1700 – 1900 | Thursday, 29 April 2021 | Waipoua Meeting Room, Tohora House |

### Present/Apologies

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| Attendance | Jan | Feb | Mar | April | May | June | July | Aug | Sep | Oct | Nov | Dec |
| Lynne Tucker |  |  |  |  |  |  |  |  |  |  |  |  |
| Penny Franklyn |  |  |  |  |  |  |  |  |  |  |  |  |
| Kathryn Sadgrove |  |  | x |  |  |  |  |  |  |  |  |  |
| May Seager | x | o |  |  |  |  |  |  |  |  |  |  |
| Sonny Joseph Pere-Epiha | o | o | o | o |  |  |  |  |  |  |  |  |
| Dianne Fowlie |  | x |  |  |  |  |  |  |  |  |  |  |
| Moira Thompson | -- | -- |  | x |  |  |  |  |  |  |  |  |
| Johnny Kumitau |  |  |  | x |  |  |  |  |  |  |  |  |

 = present, x = apologies given, o = no information, c = cancelled due to COVID-19

Chair: Lynne Tucker Minute taker: Kim Doble

In attendance: Trudi Dahlkamp

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| 1. Meeting opening – Blessing/Karakia |
| 1. Agreed Previous Minutes of 25 March 2021 |
| 1. Matters Arising    1. Apologies – Johnny Kumitau, Pip Zammit, Moira Thompson, Maree Sheard    2. Conflict of interest – none    3. Car parking tickets – distributed as required    4. Meeting payment forms can be obtained via Kim. If attending Zoom meetings payment will be made by proof of attendance on meeting minutes    5. May announced her resignation, her last meeting will be next month |
| 1. Presentations   4.1 Trudi Dahlkamp gave an update on the patient survey results for the last quarter |
| 1. General Business   5.1 Review Schedule of Requests for Meetings  5.2 Expression of interests received and current membership   * Presentation given to Clinical Governance Board on the present status of the NHCC membership and recruitment   5.3 Projects for 2021   * Existing Going to Hospital document – the members would like to review this to include Food and Cleaning Services * Frequent visits to ED – Mark McGinley to attend the May meeting, will discuss various issues in relation to ED * Booking systems and access to services for the elderly after discharge, NASC to do a presentation * Transport problems to hospital – inconsistencies across Northland in transport provided * It was noted at the Clinical Governance meeting whether areas within the DHB have toiletries to give to needy patients. Members to assist with finding out what is available by walk arounds to the wards to assess need * A discussion was held regarding the issues over Covid-19 vaccinations in Dargaville with only one centre on and very little information or signage.   A member who was a patient in ED was informed that the jab hurt and used offensive language to describe the pain, this could discourage patients from having the jab.  There should be more information generally on the roll out |
| 1. Updates from Regular Meetings  * Kim will email the report to the members on the following meetings: * **Clinical Governance Board** * **Child Health Clinical Governance Group** * **Document Review Group** * **Workplace Violence Prevention** * **Telehealth Steering Group** * **Maternity Governance Group** * **Advanced Care Planning** * **Capital Works** * **The Health System and Patient Care Data Reporting Group** * **Reportable Events Committee** * **Diabetes** * **Sustainability Committee** |
| 1. Round Robin – no comments |
| 1. Meeting Closed – Blessing/Karakia |

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| Actions |
| Kim will collate COVID-19 feedback and submit this to Delwynne Sheppard |
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**Next meeting:** 1700-1900 Thursday, 27 May 2021

**Venue:** Waipoua Meeting Room, Tohora House